



### Purpose

CSG is committed to contributing positively to a cleaner, safer future for all its stakeholders, including customers, employees, shareholders, local communities and the wider world. CSG is positioned to be a vital link in the circular economy through the provision of environmental services which promote innovative recycling and recovery techniques. We recognise that our core business activities around waste management have the potential to make a significant impact on the environment and must be managed responsibly to minimise negative impacts and prevent pollution and, wherever possible, to enhance positive environmental outcomes.

### Key Commitments

CSG's commitment is to continually improve our processes for the efficient management of the waste we take away and to proactively influence the environmental legacy we leave behind. We will achieve this by:

- Applying the waste hierarchy throughout our operations and actively promoting recycling and recovery over disposal
- Providing a sustainable wastewater collection and treatment service to all our customers
- Developing our provision of water remediation services to remove contaminants from water bodies and reduce reliance on Utility companies
- Investment in new technology to monitor and reduce fossil fuel use across all our operations as well as reducing emissions
- Implementing measures to improve energy efficiency
- Development and investment in innovative technologies which will deliver improved efficiencies and more sustainable options
- Working towards achieving Net Zero by 2040
- Adherence with all relevant environmental legislation and compliance obligations
- Benchmarking of key parameters to enable effective monitoring which leads to year-on-year improvements in performance.

### Responsibilities

The Board of Directors are responsible for setting the company's direction and vision for sustainability and ensuring that sustainability is integrated into the overall corporate strategy. Managers and employees should ensure the day-to-day execution of sustainability practices related to energy use, waste & water management and emissions.

### Arrangements

This policy will be delivered through an effectively implemented management system, providing adequate resources to enable our people to effectively contribute to their delivery by promoting improvements and managing business risk. CSG will provide the necessary resources to support these commitments combined with training and empowerment of our employees to actively engage in company objectives.

CSG's Key Commitments will be monitored and reviewed on an annual basis by the Sustainability Committee and any additional opportunities for improvement provided to the Board for review and approval.

### Authorisation

This Policy has been authorised by:

Neil Richards  
Managing Director, Cleansing Service Group Ltd.

SECTION: ENVIRONMENTAL SUSTAINABILITY

OWNER: SUSTAINABILITY COMMITTEE

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